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HOW TO REQUEST A PILOT

1. Order for the Pilots can be accepted from:

- Ships' Masters
- Ships' Agents or their accredited representatives.
- Ship Owners


2. Required Information for Arrival and Departure:

- Name of the vessel.
- Prospect Time
- Cargo
- Fore & Aft Draft
- Next Port of Call/Destination.
- Local/Billing Agent information
- Ships phone number

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3. Pilotage Areas:

Reporting Area	Notice Period	Confirmation	Contact Information
SHIPS UPBOUND ENTERING THE SEAWAY AT ST-LAMBERT LOCK	Provide 12 hours' notice before the ship's estimated time of arrival at St-Lambert Lock	Confirm the pilot requirement six (6) hours before the ship's estimated time of arrival at St-Lambert Lock.	Please contact our Eastern Dispatchers at Phone: (613) 933-2991 Ext. 210 or 1-877-879-0607
SHIPS DEPARTING ANY PORT WITHIN THE GREAT LAKES REGION	Provide 12 hours' notice before the ship's estimated time of departure from a Great Lakes Region port;	Confirm the pilot requirement six (6) hours before the ship's estimated time of departure.	For Eastern Region (St-Lambert to Cape Vincent). Please contact our Eastern dispatchers at Phone: (613) 933-2991 Ext. 210 or 1-877-879-0607
			For Western Region (Cape Vincent to Port Huron/Sarnia), please contact our Western dispatchers at Phone: (613) 933-2991 Ext. 211 or 1-877-879-0607
			For International District no. 3 (Port Huron to Lake Superior), please contact the Western Great Lakes Pilots Association at: 1-715-392-5200

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4. To contact our U.S. counterparts:

- District no. 1: Seaway Pilots Association: 1-315-705-2153
- District no. 2: Lakes Pilots Association: 1-810-982-1762
- District no. 3: Western Great Lakes Pilots Association: 1-715-392-5200