

 <b>Great Lakes Pilotage Authority</b> <b>Administration de pilotage des Grands Lacs</b>	Document number: FORM-HR-003E	Number of pages:1
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<b>FORM</b>			
<b>CUSTOMER COMPLAINT</b>			
Supersedes Document / Revision No.:		Revision date:	

To help us ensure that we understand your complaint and can respond promptly, please complete this form and return to the Great Lakes Pilotage Authority at the following address: 202 Pitt Street, 2<sup>nd</sup>. Floor, Cornwall, ON, K6H 5R9 or by e-mail at: [complaint.plainte@glpa-apgl.com](mailto:complaint.plainte@glpa-apgl.com)

CUSTOMER INFORMATION			
Last Name :		First Name :	
Address :	City :	Province :	Postal Code :
Contact Phone Number : (     )		Alternate Phone Number : (     )	
E-mail Address :		Business Name :	

COMPLAINT INFORMATION	
Complaint Date :	
Type of Complaint :	
<b>Please be as specific as you can.</b> <b>Summary of Complaint (Details, location, GLPA employee involved, enclosures):</b>  <div style="height: 150px;"></div>	
<b>Please tell us how you would like to see your complaint resolved:</b>  <div style="height: 150px;"></div>	

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date